



## Carson Ferris-Zeolla, D.M.D & Victoria Uryniak, D.D.S., LLC

To Our Valued Patients,

Excellent health is achieved through a partnership between the patient and the doctor. We would like to share with you our commitments and let you know your important contributions to this partnership.

Our goal is to provide beautiful and healthy smiles through exceptional care. We have a professional and ethical responsibility to care for your health and we take that very seriously. We strive for excellence at every office visit. Therefore, please do not hesitate to contact us with any concerns.

Appointment scheduling is a critical piece of giving you the best care possible. We make every effort to see you on time and request you are on time for your appointments. Last minute scheduling makes it difficult for you and our office in today's busy world. If you must reschedule an appointment within 24 hours of your appointment time, unfortunately, we must charge you for the reserved time. Exceptions will be made on an individual basis.

Insurance coverage is sometimes difficult to understand, and we will do our best to help you maximize your benefits. It is ultimately your responsibility to understand and comply with the terms of your insurance coverage and determine your level of benefits as delineated by your insurance carrier. Fees not covered by your insurance are expected at the time of service. For your convenience, we accept credit cards, cash, checks, and third-party, interest-free financing. Account balances not paid entirely within 90 days of date of service will be subject to a service charge.

Good health is built upon a partnership between the patient and the doctor. We are committed to providing superior care and we appreciate you working with us. Thank you for entrusting us with the dental needs of you and your family.

Sincerely,  
Carson Ferris-Zeolla, D.M.D  
Victoria Uryniak, D.D.S

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Patient Signature

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Date